

INCOME LIMITS

Maximum gross income based on household size.

Effective June 1, 2025

Gross Yearly Income	Household
\$23,600	1
\$26,950	2
\$30,300	3
\$33,650	4
\$37,650	5
\$43,150	6
\$48,650	7
\$54,150	8

CONTACT US

City of Gastonia
Housing and Neighborhoods
150 S. York Street
Gastonia, NC 28052
Garland Center, 2nd Floor
704-854-6602
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Lauretta Gordon

PLEASE NOTE:

This program will NOT assist with a current bill or past due accounts.



UTILITY ASSISTANCE FOR ELECTRIC
SERVICE ONLY

GEAR PROGRAM

FOR ADDITIONAL ASSISTANCE RESOURCES:

Crisis Ministry	704-867-6076
DHHS	704-862-7889
HealthNet Gaston	704-874-1958
United Way of Gaston	704-864-4554



WHAT IS GEAR?

A program designed to offer assistance to very low income customers to offset electric costs.



AM I ELIGIBLE?

- **Total household income** must meet HUD income guidelines.
- Applicant must be the primary account holder
- Applicant must have a **12-month service history** of electric metered service through the City of Gastonia Electric Utilities Department
- Property location must be the applicant's **primary residence**

Service cannot be in the name of a friend, relative or landlord.

INELIGIBLE APPLICANTS

- Customers receiving assistance through subsidized housing programs.
- Customers who DO NOT have a 12- month established utility history with the City of Gastonia
- Customers who have utilities included in their rent.
- Customers who cannot provide documentation of household income or verification of address.
- Customers who's utility bill is in someone else's name

DOCUMENTS NEEDED FOR AN APPOINTMENT

- Verification of income for all household members
- Most recent bank statement
- Most recent utility bill in applicant's name
- Valid ID
- Most recent proof of residence:
 - Rent receipt, lease, deed, or property tax bill
- Verification of mortgage (if applicable)