

INCOME LIMITS

Maximum gross income based on household size.

Effective May 1, 2024

Gross Yearly Income	Household
\$22,300	1
\$25,450	2
\$28,650	3
\$31,800	4
\$36,580	5
\$41,690	6
\$47,340	7
\$52,720	8

CONTACT US

City of Gastonia
Housing & Community Engagement
150 S. York Street
Gastonia, NC 28052
Garland Center, 2nd Floor
704-866-6753 or 704-866-6752
nancy.welch@gastonianc.gov
Nancy Welch

PLEASE NOTE:

This program will NOT assist with a current bill or past due accounts.



UTILITY ASSISTANCE FOR ELECTRIC SERVICE ONLY

GEAR PROGRAM

FOR ADDITIONAL ASSISTANCE RESOURCES:

Salvation Army 704-867-6145
Crisis Ministry 704-867-6076



WHAT IS GEAR?

A program designed to offer assistance to very low income customers to offset electric costs.



AM I ELIGIBLE?

- **Total household income** must meet HUD income guidelines.
- Applicant must be the primary account holder
- Applicant must have a **12-month service history** of electric metered service through the City of Gastonia
- Property location must be the applicant's **primary residence**

INELIGIBLE APPLICANTS

- Customers receiving assistance through subsidized housing programs.
- Customers who DO NOT have a 12- month established utility history with the City of Gastonia
- Customers who have utilities included in their rent.
- Customers who cannot provide documentation of household income or verification of address.
- Customers who's utility bill is in someone else's name

DOCUMENTS NEEDED FOR AN APPOINTMENT

- Verification of income for all household members
- Most recent bank statement
- Most recent utility bill in applicant's name
- Valid ID
- Most recent proof of residence:
 - Rent receipt, lease, deed, or property tax bill
- Verification of mortgage (if applicable)

Service cannot be in the name of a friend, relative or landlord.