

INCOME LIMITS

Maximum gross income based on household size.

Effective June 1, 2026

Gross Yearly Income	Household
\$24,650	1
\$28,200	2
\$31,700	3
\$35,200	4
\$38,680	5
\$44,360	6
\$50,040	7
\$55,720	8

FOR ADDITIONAL ASSISTANCE RESOURCES:

Crisis Ministry	704-867-8901
DHHS-LEAP	704-862-7889
Gaston Co. DSS	704-862-7500
Gaston Baptist Assoc.	704-867-0905
Gaston Comm. Action	704-861-2283
Gateway Gaston *Text*	704-800-3836
HealthNet Gaston	704-874-1958
Salvation Army	704-867-6145
United Way of Gaston	704-864-4554

CONTACT US

City of Gastonia
Housing and Neighborhoods
150 S. York Street
Gastonia, NC 28052

Jeannette Salce
704-869-1016
Jeannette.Salce@GastoniaNC.gov

Please NOTE:
This program will NOT assist with a current bill or past due accounts.



GASTONIA ELECTRIC ASSISTANCE RESOURCE (GEAR) PROGRAM

UTILITY ASSISTANCE FOR ELECTRIC SERVICE ONLY

WHAT IS GEAR?

A program designed to offer assistance to very low income customers to offset electric costs.

AM I ELIGIBLE?

- **Total household income** must meet HUD income guidelines.
- Applicant must be the primary account holder
- Applicant must have a **12-month service history** of electric metered service through the City of Gastonia Electric Utilities Department
- Property location must be the applicant's **primary residence**

Service cannot be in the name of a friend, relative or landlord.



NOT ELIGIBLE APPLICANTS

- Customers receiving assistance through subsidized housing programs.
- Customers who DO NOT have a 12- month established utility history with the City of Gastonia
- Customers who have utilities included in their rent.
- Customers who cannot provide documentation of household income or verification of address.
- Customers who's utility bill is in someone else's name

DOCUMENTS NEEDED FOR AN APPOINTMENT

- Verification of income for all household members
- Most recent bank statement
- Most recent utility bill in applicant's name
- Valid ID
- Most recent proof of residence:
 - Rent receipt, lease, deed, or property tax bill
- Verification of mortgage (if applicable)